



# IBM Lotus Notes Traveler for Nokia smartphones

Case study: IBM Lotus Notes Traveler on Nokia smartphones – September 2010



## Overview:

WITTE Automotive has been an IBM® Lotus® Notes® and Domino® and Nokia smartphone customer for many years, therefore it was a natural next step for them to select the IBM Lotus Notes Traveler mobile solution as the no cost way to extend their messaging and collaboration desktop environment to Nokia smartphones.

## Company:

WITTE Automotive, WITTE-Velbert GmbH & Co. KG

## Primary Business:

WITTE Automotive develops and produces locking-, handle- and hinge systems for car doors, hatches and seats.

## Professional Overview:

For more than 110 years WITTE Automotive represents innovative and powerful know-how in the development and production of technical solutions for locking and latching systems, supplying well-known vehicle brands, worldwide.

## Number of employees:

2500

## Headquarters office:

WITTE-Velbert GmbH & Co. KG is headquartered in Velbert, Germany

## Website:

[www.witte-automotive.com](http://www.witte-automotive.com)

## Customer challenge:

Like most companies today, WITTE Automotive reviews their business software operating capabilities and costs, to insure their employees always have access to the information and tools they need to most effectively conduct business, while keeping operating costs contained. Additionally, in their forward-thinking style WITTE Automotive is committed to leveraging the advancements in the mobile technology and utilizing solutions to seamlessly extend their messaging and collaboration environment to the mobile phone, allowing their employees easy access to business information at anytime and from anyplace.

## Solution:

IBM Lotus Notes Traveler for Nokia smartphones was selected as WITTE Automotive's mobile solution for access to mail, calendar and contacts information, replacing a previous solution. They quickly learned that the Traveler solution allowed them to build on their existing IBM Lotus Notes and Domino infrastructure and utilize Nokia smartphones, WITTE Automotive's phone of choice and now their 'standard' for all employees. In this same environment they have added Lotus Sametime (presence awareness) and Lotus iNotes for browser access to their messaging environment. Additionally, the Lotus Notes Traveler version 8.5.2 introduced server support for Linux (in addition to Windows) which met WITTE Automotive's requirement for production usage on Linux.

## Products:

IBM Lotus Notes and Domino 8.5.1/8.5.2 for messaging and collaboration .  
IBM Lotus Notes Traveler 8.5.2 for mobile access to Domino email and PIM data.  
IBM Lotus Sametime for presence-awareness of co-workers  
Nokia Eseries smartphones: **Nokia E51, Nokia E52, Nokia E71, Nokia E72, Nokia E75**, are the standard company phone at WITTE Automotive.

## Business results:

A very positive product evaluation led to WITTE Automotive's choice of Lotus Notes Traveler on Nokia smartphones as their mobile solution for mail, calendar and contacts. With Lotus Notes Traveler as a no-cost mobile option for IBM Domino customers, WITTE Automotive expects a full return on their investment to migrate its employees to Lotus Notes Traveler, to be realized within 6-12 months.

*"With Lotus Notes Traveler on Nokia smartphone employees at WITTE Automotive instantly know if they have new email...without having to check from their laptop. Since deploying Lotus Notes Traveler we have had no support calls for Traveler.... really! Employees download the client to their Nokia smartphone, type in their credentials and they are connected; it's that simple!"*

*--Ulrich Krause, Lotus Notes/Domino and Traveler Administrator and developer, WITTE Automotive. "*



# IBM Lotus Notes Traveler for Nokia smartphones



Case study: IBM Lotus Notes Traveler on Nokia smartphones – September 2010

## Lotus Notes Traveler benefits include:

- It builds on the existing Notes and Domino infrastructure, preserving the customer's investment
- It is easy to install, configure and deploy to employees and their Nokia smartphones
- It runs on Linux, a requirement for production deployment at WITTE Automotive
- No support cost! WITTE Automotive administrators have not had a single support call since deploying Lotus Notes Traveler
- Lotus Mobile Installer feature, new in 8.5.2, provides seamless installation and upgrades for the client
- Scheduled synchronization, another key new feature in 8.5.2, gives administrators the option to optimize network traffic flow by synchronizing data at off peak hours

Additionally, WITTE Automotive uses other mobile products from Lotus, including Lotus Sametime, for people awareness and access, and Lotus iNotes for quick browser-based access to email, calendar and contacts.

## **Surprises:**

- The administrators were impressed with the ease in which Lotus Notes Traveler solution could be setup, configured and deployed to their user community. The first group of 50 users were up and running with Lotus Notes Traveler on their Nokia smartphones within hours.
- Convenient to hear the audible notification on the device, signifying the arrival of new email, rather than having to go to your laptop/desktop to check.

## **Company Overview:**

Since 1899 WITTE Automotive represents innovative and powerful know-how in the development and production of technical solutions for locking and latching systems. Today, the company is a globally operating company supplying all well-known vehicle brands with WITTE Automotive products latches, hinges, lock sets and door handles. Headquartered in Germany, WITTE Automotive – also known as Witte-Velbert GmbH & Co. KG - is the European part of the Vast Alliance, the global automotive supplier alliance for vehicle access products. The privately held company was founded in 1899 by Ewald Witte. After WWII, WITTE Automotive began manufacturing door brackets for the motorcar industry, and have continued to do so with skill and professionalism for over 100 years!

As successful innovators in automotive industry, WITTE Automotive also looks for innovations in the messaging and collaboration software and systems they use to conduct business, especially staying in step with the advancements in the mobile technology, and bringing that to their employees. With Lotus Notes and Domino on the desktop/laptop now extended to Nokia smartphones via the Lotus Notes Traveler mobile application for mail, this is possible AND cost-effective. WITTE Automotive expects to have Lotus Notes Traveler deployed to its entire workforce within 6-12 months.